



## Trigger "A call at midnight"

#### **Profession**

An occupation that regulates itself through systematic, required training and collegial discipline; that has a base in technical specialized knowledge; and that has a service rather than profit orientation, enshrined in its code of ethics

Starr, P. 1982. The Social Transformation of American Medicine. New York: Basic Books

#### **Profession**

An occupation whose core element is work based upon the mastery of a complex body of knowledge and skills. It is a vocation in which knowledge of some department of science or learning or the practice of an art founded upon it is used in the service of others. Its members are governed by codes of ethics and profess a commitment to competence, integrity and morality, altruism, and the promotion of the public good within their domain. These commitments form the basis of a social contract between a profession and society, which in return grants the profession a monopoly over the use of its knowledge base, the right to considerable autonomy in practice and the privilege of self-regulation. Professions and their members are accountable to those served, to the profession, and to the society.

Oxford English Dictionary,1989. 2nd ed. Oxford, UK: Clarendon Press



#### Professionalism

Acquired during the process of socialization of students as they "acquire the complex ensemble of analytic thinking, skillful practice, and wise judgment."

It must be taught and evaluated as a specific topic. It must be made explicit

## Core Attributes of Professionalism

- Caring and compassion
- o Insight
- o Openness
- Respect for the healing function
- Respect for patient dignity and autonomy
- o Presence

**HEALER** 

#### **PROFESSIONAL**

Competence
Commitment
Confidentiality
Autonomy
Altruism
Integrity and
honesty
Morality and ethical
conduct
Trustworthiness

- Responsibilityto theprofession
- Self-regulation
- Responsibility to society
- o Teamwork

Cruess, R. L., Cruess, S. R., & Steinert, Y, 2009. *Teaching Medical Professionalism*. Cambridge: Cambridge University Press

There is no consensus on best method to teach professionalism in medicine

Role modelling and mentoring guided by faculty are critical in successful teaching programs

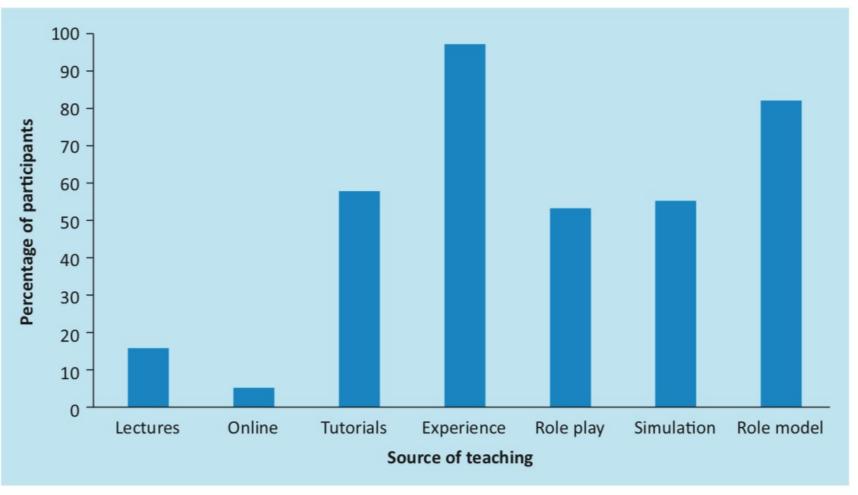
Role modelling and mentoring are the most effective techniques for developing professionalism

The environment of the institution does have a critical role in the development, implementation, and evaluation of a successful professionalism curriculum

Hudson Birden, Nel Glass, Ian Wilson, Michelle Harrison, Tim Usherwood & Duncan Nass, 2013. Teaching professionalism in medical education: A Best Evidence Medical Education (BEME) systematic review. BEME Guide No. 25, Medical Teacher, 35:7, e1252-e1266, DOI: 10.3109/0142159X.2013.789132



## How is professionalism best taught?



Sarah Riley and Namita Kumar, 2012. Teaching medical professionalism, *Clinical Medicine*, Vol 12 (1), 9–11

Attributes of Professionalism	Educational Methodologies								
	Formal Lectures	Small Group Discussions	Case Discussions/ Clinical Vignettes	Experiential / Independent Learning	Role Modeling	Role Plays / Videotape Reviews	Independent Learning	Other	
Caring and Compassion									
Insight									
Openness									
Respect for the Healing Function									
Respect for Patient Dignity and Autonomy									
Presence									
Competence									
Commitment									
Confidentiality									
Autonomy									
Altruism									
Integrity and Honesty									
Morality and Ethical Conduct									
Trustworthiness									
Responsibility to the Profession									
Self-regulation									
Responsibilty to Society									
Teamwork									

Glossary of Educational Methodologies:					
Formal Lectures	traditional lectures, grand rounds, large group presentations				
Small Group Discussions	interactive discussions in non-lecture, non-clinical settings (e.g., workshops, journal clubs, sit-down rounds)				
Case Discussions/Vignettes	presentation and discussion of clinical cases in a variety of settings				
Experiential Learning	learning while participating in patient care (e.g., managing ambulatory patients, hospital work, community service)				
Role Modeling	the acquisition of attitudes or skills by observing and patterning the behaviour of others				
Role Plays/Videotape	the use of videotapes and role plays for learning				
Independent Learning	the independent use of educational resources (e.g., books, journals, film, internet) in the pursuit of learning				
Portfolios	a collection of papers and other forms of evidence that demonstrate that learning has taken place				
Narratives	written accounts of personal experiences				



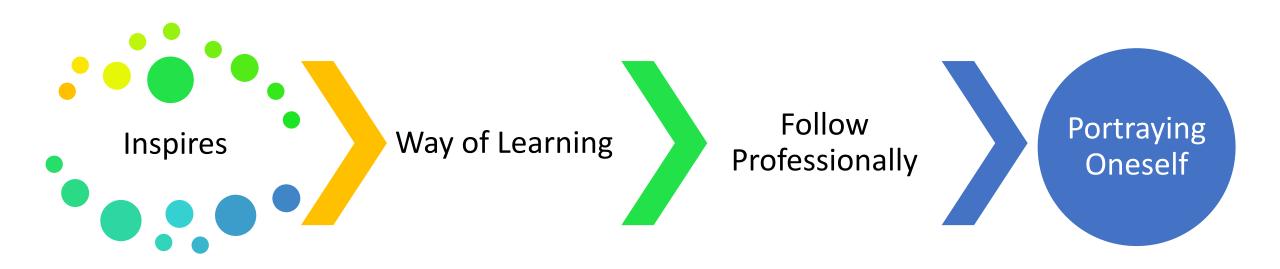
### A Matrix for "Matching" Teaching Methods to Attributes

Cruess, R. L., Cruess, S. R., & Steinert, Y, 2009. *Teaching Medical Professionalism*. Cambridge: Cambridge University Press



### Role Modelling





### Role Modelling

### Clinical excellence

 Having competence at the bedside

## Humanistic personality

- Interpersonal skills
- Positive outlook
- Commitment to excellence and growth
- Characteristics of leadership

## Effective teaching skills

- Understanding and cooperation
- Special teaching methods and philosophy
- Commitment to the development of learners

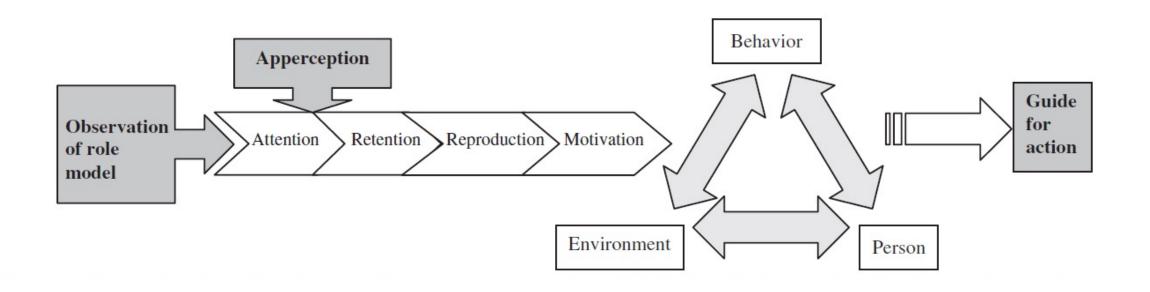
### Characteristics of a Role Model

**Positive characteristics → Negative characteristics Clinical competency** Excellent knowledge and skill - Deficient knowledge and skill Effective communication | Ineffective communication Sound clinical reasoning Poor clinical reasoning Teaching skills Aware of role Unaware of role Explicit about what is modelled Not explicit about what is modeled Makes time for teaching 

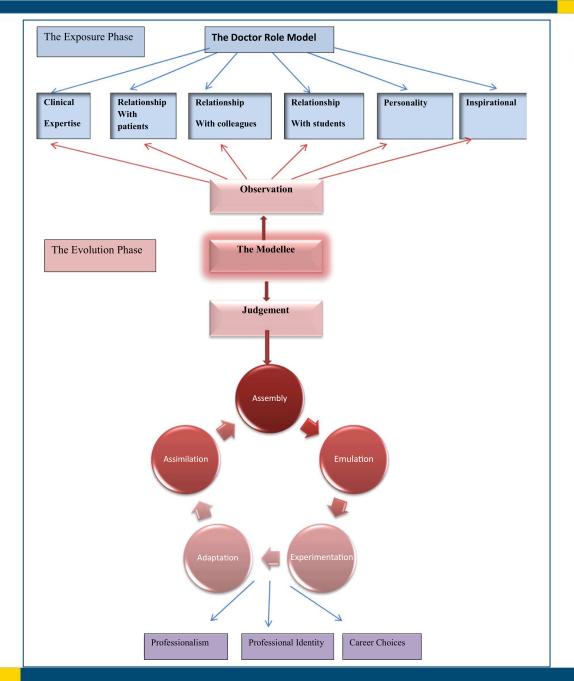
→ Does not make time for teaching Shows respect for student needs — Does not show respect for student needs Provides timely feedback Does not provide timely feedback Encourages reflection in students — Does not encourage reflection in students **Personal qualities** Compassionate and caring | Insensitive to patients' suffering Honesty and integrity Lapses in honesty and integrity Enthusiastic for the practice of medicine Dissatisfaction with the practice of medicine Effective interpersonal skills — Ineffective interpersonal skills Commitment to excellence Acceptance of mediocre results Collegial Lack of collegiality Demonstrates humour Humourless approach

Cruess, S. R., Cruess, R. L., & Steinert, Y. 2008. Role modelling--making the most of a powerful teaching strategy. *BMJ (Clinical research ed.)*, 336(7646), 718–721. https://doi.org/10.1136/bmj.39503.757847.BE



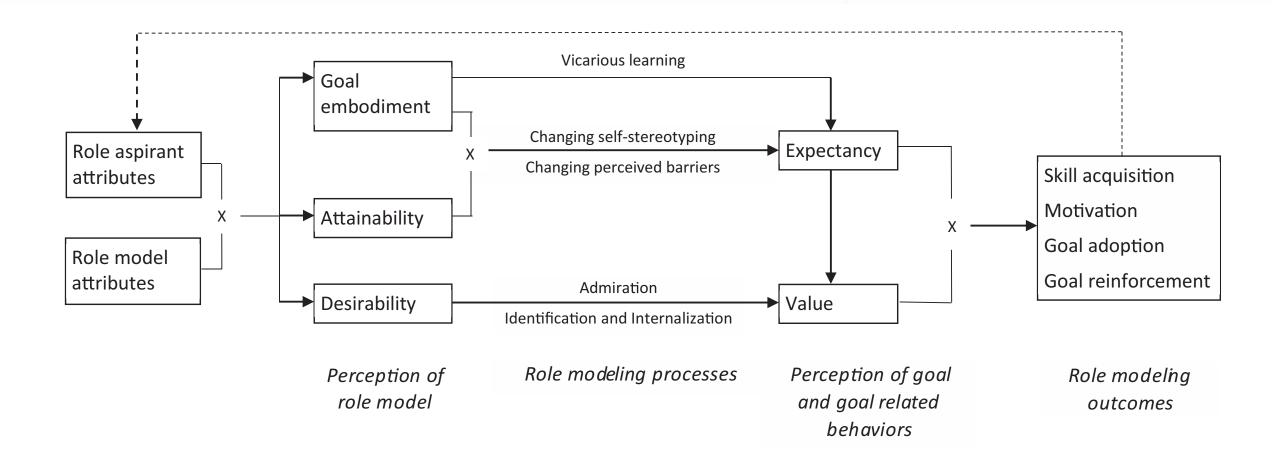


Jochemsen-van der Leeuw, et al. 2013. The Attributes of the Clinical Trainer as a Role Model, Academic Medicine, Vol 88 (1), 26-34. doi: 10.1097/ACM.0b013e318276d070



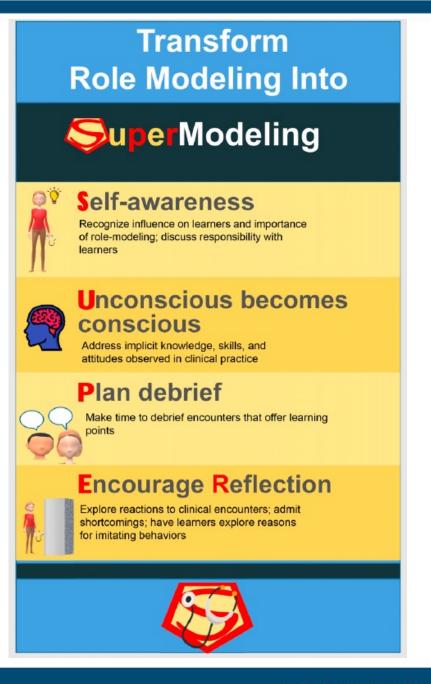


Vimmi Passi & Neil Johnson, 2016. The hidden process of positive doctor role modelling, Medical Teacher, 38:7, 700-707, DOI: 10.3109/0142159X.2015.1087482



#### Motivational Theory of Role Modelling

Morgenroth T, Ryan MK, Peters K., 2015. The Motivational Theory of Role Modeling: How Role Models Influence Role Aspirants' Goals. Review of General Psychology, Vol. 19, No. 4, 465–483





Potisek NM, Fromme B, Ryan MS. 2019. Transform Role Modeling Into SUPERmodeling. Pediatrics, 144(5): e20192624



## Strategies to improve role modelling

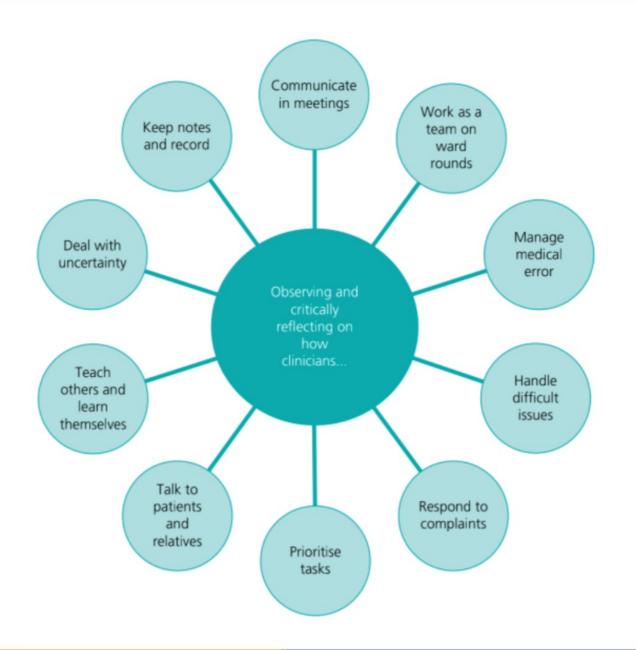
- Be aware of being a role model
- Demonstrate clinical competence
- Protect time for teaching
- Show a positive attitude for what you do
- Implement a student centred approach to teaching
- Facilitate reflection on clinical experiences and what has been modelled
- Encourage dialogue with colleagues
- Engage in pertinent staff development
- Work to improve the institutional culture
- Whenever possible be explicit about what you are modelling

Cruess, S. R., Cruess, R. L., & Steinert, Y. 2008. Role modelling--making the most of a powerful teaching strategy. *BMJ (Clinical research ed.)*, 336(7646), 718–721. https://doi.org/10.1136/bmj.39503.757847.BE



## Learning professionalism through role modelling

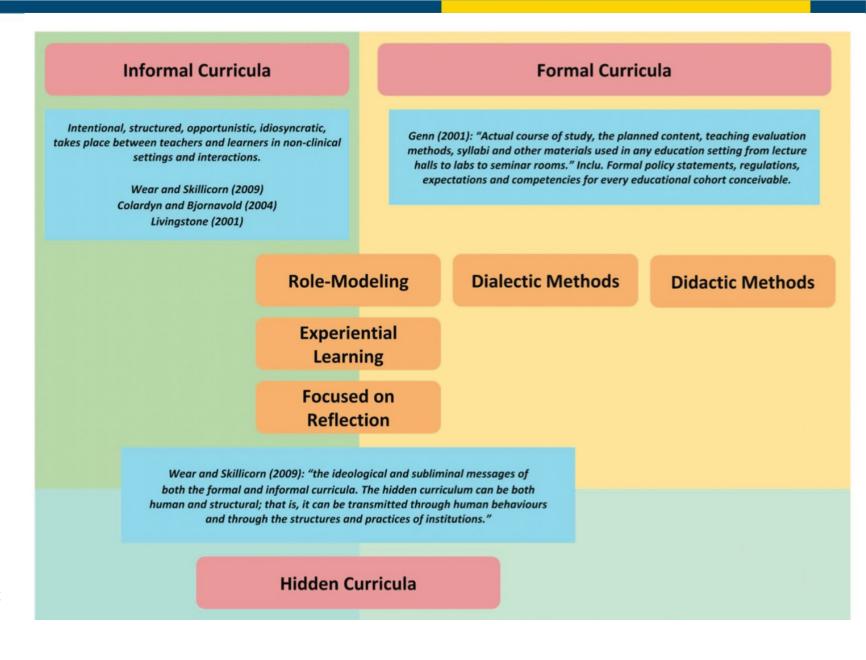




## Learning professionalism through role-modelling in clinical practice

# Training approaches in the teaching of professionalism

Yun Ting Ong et al., 2020. Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990–2019, Medical Teacher, DOI: 10.1080/0142159X.2020.1724921



Structured, Competency-based education
Longitudinal feedback and assessment with the use of Portfolios



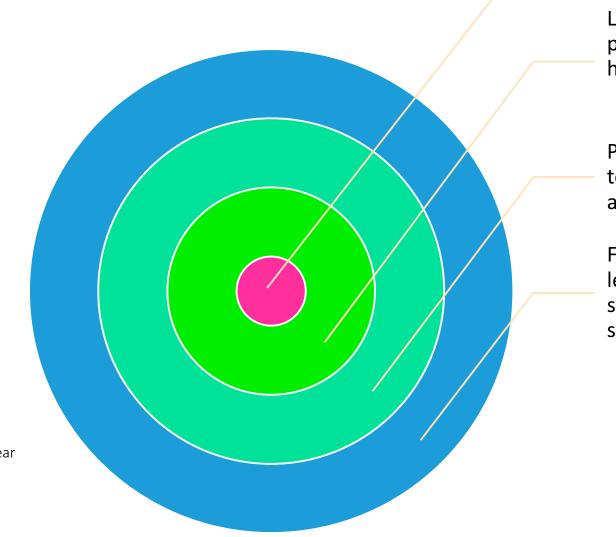
Stage 7: Reflective Practice	Reflections, debriefs and feedback     Presence of feedback and holistic support						
Stage 6: Exposure to Clinical Setting	Interactions with patients and families     Assessed in clincal setting						
Stage 5: Practice with Simulation	Practicing professionalism     Develop interprofessional skills						
	Positive role modeling						
Stage 4: Role modelling	Nowledge of good professional conduct     Inculcate ability to discern between positive and negative role modeling						
Stage 3: Small group discussions	Contextualise the learning process						
Stage 2: Case based discussion and formal events	•Reiterates professionalism's role in professional identity formation						
	•Instil the knowledge about professionalism						
Stage 1: Didactic programs	• Revolve around professional roles as medical students						
	•Includes the honour code of the institution						

## Different stages in professionalism training

Yun Ting Ong et al., 2020. Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990–2019, Medical Teacher, DOI: 10.1080/0142159X.2020.1724921

The evolution of senior medical students in their journey to becoming central members to their community of practice

McKenzie, S, et al. 2020. "A Taste of Real Medicine": Third Year Medical Students' Report Experiences of Early Workplace Encounter. Advances in Medical Education and Practice, 11, 717–725



Central member in a Community of practice

Legitimate peripheral partipants in the hospital team

Peripheral participants to the hospital team in an observational role

Formal pre-clinical learning in the clinical skills lab using simulated patients



### Take Home Message

- Role modelling is one of important teaching tools for teaching professionalism in medical and health professions education
- Teachers should be aware of being a role model and the impact of what they are modelling



The practice of medicine is an art, not a trade; a calling, not a business; a calling in which your heart will be exercised equally with your head

-William Osler-



# Thank you Terima kasih Matur nuwun

LOCALLY ROOTED, GLOBALLY RESPECTED